

Andrew Jamieson: NCC Annual Report

Friday 4th May 2023

THE COUNCIL'S WORK ON A PAGE

Designed to show operating context and breadth of council's service delivery.

Norfolk population

914,039 – 2,079 square miles. **401** people per square mile.



Over **60%** of our 65+ population live within rural areas.

We deliver/support:

10 museums managed by council



6,200 miles of road

47 libraries.



13 special schools



2,800 miles of footway and cycleway

42 fire stations



3,400 miles of Norfolk Trails and public footpath

20 recycling and waste centres and **15** re-use shops



19,000 adults in care – with a daily spend of just over

£1.3m

Over **900** 16-25 year olds are care leavers



There are around **1150** children in care, of which **~150** are unaccompanied migrant children.



8,677 children supported with EHCP

OUR ACHIEVEMENTS IN NUMBERS OVER THE PAST YEAR

Fire Service

In the past year
the fire service
attended



674
wildfires



2748
fires



646 road
traffic collisions

Total of **7175** emergency callouts.

Net-emissions from estates

3403

tonnes of CO₂
equivalent for
2021/2022



81.5%

decrease
since
2016/2017.¹



Employer training
grants delivered to
344 businesses

Over **40,000** children



attended programmes in our libraries

£61 million in savings

over past 5 years from promoting
independence in ASC



Delivered over
2,500 additional hours
per week of home care

Over **2 million kilometres** travelled by Norfolk residents on Beryl Bikes



£48million spent on re-dressing, resurfacing roads & delivering safety improvements

Fibre broadband delivered to **over 4000 premises**

Helped support over **1,150 residents** with employment through our CHANCES programme



“Good” rating



in all areas for Children's Services following inspection.



laptops provided to residents, including **500** to Ukrainian refugees.

10 Community food hubs and over **100** warm spaces provided, supporting **15,000** people.



- **20** Recycling centres
- **15** reuse shops
- **1 million visits per year**



Over the past year:

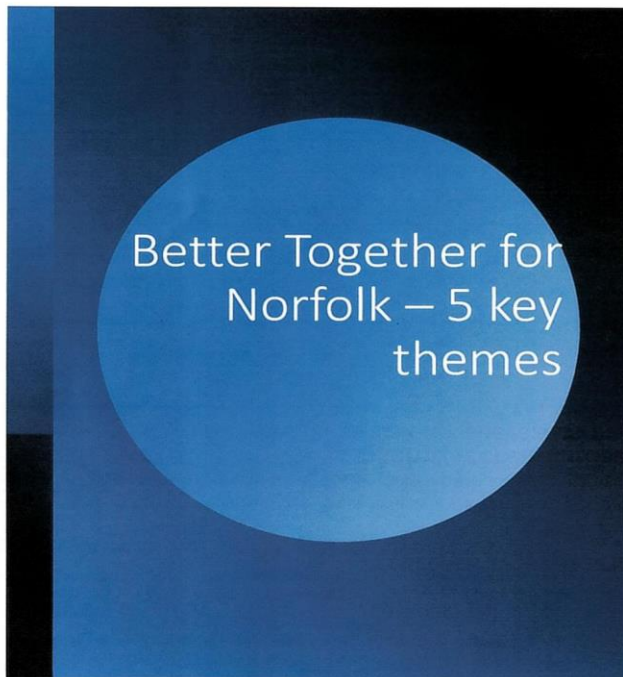
60,000 tonnes processed, with **72.8%** diverted from disposal.

Recycling rates in Norfolk are up by **2.1%** to **44.2%**.

Around **186,000** tonnes of material sent to recycling.

Breakdown of waste in Norfolk

- **42%** energy from waste,
- **21.6%** composting,
- **22.4%** recycling,
- **13.6%** landfill,
- **0.4%** reuse



A VIBRANT AND SUSTAINABLE ECONOMY
– supporting skills, high value jobs, growth, investment and infrastructure



BETTER OPPORTUNITIES FOR CHILDREN AND YOUNG PEOPLE
– improved outcomes for families, better educational attainment and more employment opportunities for young people



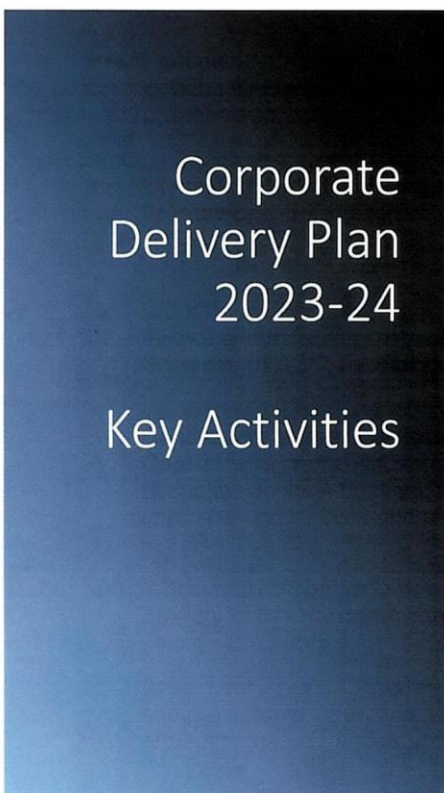
HEALTHY, FULFILLING AND INDEPENDENT LIVES
– levelling up health outcomes, living well and better local services



STRONG, ENGAGED AND INCLUSIVE COMMUNITIES
– more participation, capacity building and empowerment of communities



A GREENER, MORE RESILIENT FUTURE
– protecting and enhancing the environment, access to quality spaces and community resilience



- Continuing to advance progress towards our **County Deal**, working with partners to develop strong models of delivery and collaboration.
- Continue to deliver the 5-year **Norfolk Investment Framework**, delivering £1.5m of pilot projects starting in April 2023.
- Work to sustain the improvements of “Good” in all areas following our recent Inspection of Local Authority **Children’s Services** (ILACS) (**working towards “Outstanding”**).
- Continue to deliver our **Independent and Supported Living Capital Programmes**, which will include 12 new units of bespoke accommodation for people with complex needs, improving active lives and reducing cost per individual.
- Work with VCSE and local council partners in continuing delivery of the **Hardship Support Programme**.
- Implement our **Climate Strategy**, which sets out a comprehensive approach to reducing our carbon emissions, protecting nature, and adapting to change.

North Coast Division: NCC Projects I have delivered in 2022/23 or had scheduled for the coming year

- **Highways:**
- A149 speed limit review between Old Hunstanton and Sheringham to promote lower speeds along key sections (60-40mph)
- Funding for SAM2 units in Old Hunstanton and North Creake
- Branaster: funding made available for 3xLED signs and a flood sensor
- Burnham Overy Staithe – speed limit review to reduce to 20 from 30mph; Burnham Overy Town speed limit review to reduce to 30mph throughout the village (currently 60 in places)
- TRO's/reviews for yellow lines in Old Hunstanton and Brancaster
- North Creake – reduce speeds on B1355 from 60 and 40mph to 50 and 30mph
- Hunstanton: new signs celebrating twinning the town with USAF; funding provided for yellow lines outside town hall
- Brancaster: replacement hedging
- Thornham: funding for 375 trees

- **Footpaths and other local facilities**
- Brancaster Boardwalk: Renew entire stretch of coastal path from Broad Lane, Brancaster to the Staithe (£1.7km). Having completed the stretch from the Staithe to Burnham Deepdale last year, the coastal path has, or shortly will be renewed along the length of my division, from Hunstanton to Burnham Overy Staithe
- Holme dunes Broadwalk; renewed entire stretch, vastly improved access for all abilities
- Old Hunstanton: funding now in place to renew FP9 (along River Hun)
- Facilitated Local Cycling Walking Improvement Plan for entire of Norfolk; however focussed on coastal 'hot-spots'. For Hunstanton and its environs, this means we will have a network of walking and cycle paths identified from the core of the new transport hub (see below). Please become involved in engagement exercise due to start post local elections
- As part of the late Queen's Platinum Jubilee celebrations, the Elizabeth Way, linking Heacham to King's Lynn will be launched later this month
- The Observatory, by the Pitch and Putt at Hunstanton has been completed. A team effort, funding was facilitated through the Norfolk Coast Partnership, which I chair. The Observatory is a community asset and is designed to promote the importance of dark skies and encourage more people to get involved in stargazing.

- **Bus improvements and other associated projects**
- The County won major funding from DfT for Bus improvements, particularly in West Norfolk
- Our Bus Service Improvement Plan includes spending some **proposed £4.3m for Hunstanton and the coastal area**. This enables us to bring together a range of funding and initiatives (some described earlier), for example:
 - **£1m for an integrated travel hub**, which will enable us to purchase the site, refurbish the toilets, install new shelters, seating, real-time passenger information, secure bike storage
 - **Refurbishments of the library**, provision of an adult learning and community centre
 - Potential to invest in a **bike share scheme** and other walking and cycling initiatives

- Investment in cycleways as part of the **County-wide LCWIP**, including the **Greenways project** from King's Lynn to Hunstanton along the old railway line
- Investment in the new **Platinum Jubilee Trail** and other walking routes
- **£50k towards a new changing places toilet**
- **£500k for improved bus infrastructure and real-time information** at 25 stops along the Hunstanton-Wells-Cromer coastal corridor, which could also become mini travel hubs
- **£2.8m in bus priority measures** between King's Lynn and Hunstanton to speed up journey times and encourage more people to use the bus – which leads to less congestion in the town and on the A149
- Investment by LynxBus in **newer, cleaner buses** within the next 3 years
- Addition of **evening services** between King's Lynn and Hunstanton